Clinisys™ Customer Summit (CCS) 2027 | Houston, Texas

Registration FAQs

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Use this guide to plan your Clinisys™ Customer Summit (CCS) 2027 experience, including registration, travel, accommodations, and key event details. Before booking, review the information below and refer to registration emails for current agenda updates and event details.

Event at a Glance

Event: Clinisys™ Customer Summit (CCS) 2027

Dates: April 12–14, 2027

Venue: The Westin Galleria Houston

Address: 5060 West Alabama Street, Houston, TX 77056

Hotel: $249 per room, per night, plus taxes and fees

Registration: $495 early-bird; $895 standard

Meals: Conference meals, refreshment breaks, and scheduled receptions are included

Format: In-person program with virtual access planned for selected sessions

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About Clinisys™ Customer Summit (CCS) 2027

What is CCS?

The Clinisys™ Customer Summit (CCS) is an educational and networking event for Clinisys customers, partners, and laboratory professionals. The program features product updates, innovation, technical education, customer stories, hands-on learning, workshops, demonstrations, and peer exchange.

Who should attend?

CCS 2027 is designed for laboratory leaders, executives, managers, technical teams, system administrators, product users, and other professionals across healthcare, toxicology, biorepository, public health, environmental, water quality, food safety, crop sciences, and contract services laboratory organizations.

Why should I attend in person?

In-person attendees receive the complete summit experience, including educational breakouts, hands-on sessions, product demonstrations, networking, and direct access to Clinisys leaders, account managers, product managers, support teams, and solution experts. These interactions provide valuable opportunities to discuss current challenges, share feedback, explore future priorities, and gain insight into the direction of Clinisys solutions and services.

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Dates, Venue, and Schedule

When and where will Clinisys™ Customer Summit (CCS) 2027 take place?

Clinisys™ Customer Summit (CCS) 2027 takes place April 12–14, 2027, at The Westin Galleria Houston, 5060 West Alabama Street, Houston, Texas 77056.

What are the daily event times?

The program includes arrival, registration beginning at 5:00 p.m., and a welcome cocktail reception on Monday, April 12. Tuesday, April 13, and Wednesday, April 14, are full conference days with general sessions, breakouts, demonstrations, and networking. Wednesday concludes with closing remarks.

What sessions are offered?

CCS 2027 offers a mix of strategic, educational, and technical content designed for laboratory leaders, operational teams, and system users. Topics include AI and innovation, product roadmaps, operational excellence, training and best practices, cloud and security, analytics, conversions, and modernization. The complete agenda will be available when registration opens.

Why Houston?

Why was Houston selected for CCS 2027?

Houston and The Westin Galleria were selected for their meeting facilities, guest accommodations, and convenient access to nearby dining and entertainment. The negotiated room rate is $249 per night, plus taxes and fees, and self-parking is complimentary for CCS 2027 attendees. The conference meeting area is separated from public hotels and mall spaces.

What is the weather typically like in Houston?

Houston is generally warm in mid-April. Typically, daytime highs are around 79°F and overnight lows around 61°F. Attendees may want a light layer for air-conditioned meeting rooms and a compact umbrella for normal spring weather variability.

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Registration and Pricing

What is the registration fee for Clinisys™ Customer Summit (CCS) 2027?

Registration is $495 during the early-bird period and $895 at the standard rate. Approved customer speakers receive complimentary registration, and sponsor registrations are included with sponsorship packages.

What is included with registration?

Registration includes conference sessions, scheduled meals and refreshment breaks, receptions, networking, product demonstrations, and official agenda activities. Hotel accommodations, airfare, ground transportation, and personal expenses are not included.

Can I register for one day?

Registration provides access to the full three-day conference. Single-day registration is not available.

Can I transfer my registration or cancel my attendance?

Contact the Clinisys™ Customer Summit (CCS) 2027 registration team for registration transfers, substitutions, cancellations, or refunds. Applicable deadlines and terms are provided on the registration page.

Can Clinisys™ iMentor credits be used?

Eligible customers may apply Clinisys™ iMentor credits to CCS 2027. Instructions, including guidance for Clinisys™ Orchard® customers, are provided during registration.

Hotel and Travel

What is the hotel rate?

The negotiated group rate is $249 per room, per night, plus applicable taxes and fees. Hotel accommodations are not included in the registration fee.

How do I reserve a room?

Use the dedicated hotel booking link on the **registration page**. The reservation deadline and hotel cancellation terms are included in the booking information.

Can I extend my stay?

The group rate is honored for two days before and two days after the official meeting dates, based on hotel availability.

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Is parking available?

Complimentary self-parking is available for Clinisys™ Customer Summit (CCS) 2027 attendees.

Which airport is most convenient for CCS 2027?

Houston is served by George Bush Intercontinental Airport (IAH) and William P. Hobby Airport (HOU). IAH is approximately 28 miles from The Galleria area, with an average Uber trip of about 41 minutes and $57. HOU is approximately 17 miles away, with an average Uber trip of about 31 minutes and $41. Taxi fares are approximately $59 from HOU and $65-$80 from IAH. Uber, Lyft, and taxi pricing varies with traffic, demand, vehicle type, pickup time, gratuity, and applicable surcharges.

Are travel costs included?

Travel costs are not included with registration. Attendees are responsible for airfare, rideshare, taxi, rental car, mileage, and other travel expenses unless they receive written confirmation of a separate benefit.

Meals and On-site Experience

Are meals provided?

Yes, conference meals, refreshment breaks, and scheduled receptions are included with registration. Details about the meals and receptions provided during CCS 2027 will be included in the event agenda.

Can dietary needs be accommodated?

Yes, dietary needs can be accommodated. Please provide allergy and dietary information during registration so the event team and venue can coordinate available meal options.

What should I wear?

Business casual attire is recommended. Meeting rooms may be cool, so attendees may wish to bring a light layer.

Are accessibility accommodations available?

Yes, accessibility accommodations are available. Request reasonable accessibility accommodations during registration and provide enough detail for the event team to coordinate support.

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Will virtual access be available, and will sessions be recorded?

Virtual access is planned for select sessions. Some workshops, demonstrations, and networking activities will likely be offered exclusively in person.

Registration Support

When will I receive confirmation once I register?

A registration confirmation email is sent immediately after successful registration. Hotel confirmation is sent separately by the hotel after a room is booked.

How will I receive updates once I register?

Registered attendees will receive updates by email. Agenda, speaker, venue, hotel, and arrival details are also posted on the registration site.

Who should I contact if I have questions about registration?

Contact the Clinisys™ Customer Summit (CCS) 2027 registration team at questions@clinisys.com and include your name, organization, and registration email.

We look forward to seeing you in Houston for CCS 2027.

Follow us on LinkedIn for more updates as they become available.

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