Clinisys™ Customer Summit (CCS) 2027 Event Justification Letter

The Clinisys™ Customer Summit (CCS) brings together laboratory professionals, customers, and Clinisys experts to share knowledge, explore innovation, and discuss the trends shaping the future of laboratory operations.

Through educational sessions, customer presentations, hands-on workshops, and networking opportunities, attendees gain practical insights that support laboratory, operational, and technology objectives.

At CCS 2027, attendees can expect to:

- Hear directly from customers who have completed or are navigating upgrades, conversions, cloud transformations, and laboratory modernization initiatives.
- Learn practical approaches to laboratory workflow optimization, automation, and operational excellence.
- Explore the latest innovations across the Clinisys portfolio, including Clinisys™ Laboratory Solution (CLS), Clinisys™ Orchard®, Clinisys™ Analytics Module, cloud, and AI-enabled capabilities.
- Discover how Clinisys is applying AI, analytics, and cloud technologies to support visibility into laboratory workflows, data, and operational performance.
- Gain insight into product roadmaps, future investment areas, and emerging laboratory technology trends.
- Participate in technical deep dives, hands-on workshops, and live demonstrations.
- Network with laboratory professionals facing similar operational, regulatory, and technology priorities.

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Educational tracks include:

Innovation & Strategy:

- AI & Innovation
- Product Roadmaps
- Industry Trends

Technology & Operations:

- Operational Excellence
- Technical Deep Dives
- Cloud & Security
- Analytics & Business Intelligence

Customer Success & Learning:

- Customer Success Stories
- Training & Best Practices
- Conversion & Modernization Strategies

Clinisys™ Customer Summit (CCS) 2027 brings together laboratory professionals from healthcare, toxicology, biorepository, public health, environmental, water quality, food safety, crop sciences, and contract services laboratory organizations. Attendees will have opportunities to engage with peers, Clinisys leaders, account managers, product managers, support teams, and subject matter experts to exchange perspectives, discuss industry challenges, and gain insight into product strategy, future investment areas, and approaches being adopted across the laboratory community.

Unlike broader industry conferences, CCS 2027 provides direct access to the Clinisys teams responsible for product strategy, innovation, customer success, and support, creating opportunities for meaningful dialogue around current challenges, future priorities, and evolving laboratory needs.

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Event Logistics

Clinisys™ Customer Summit (CCS) 2027 will be held in **Houston, Texas**.

The conference experience includes:

- General sessions and keynote presentations
- Customer-led presentations and case studies
- Educational breakout sessions
- Hands-on workshops and training opportunities
- Product demonstrations and innovation showcases
- Networking receptions and peer engagement opportunities
- Breakfast and lunch on conference days
- Refreshment breaks throughout the event

Air and ground transportation arrangements must be made separately. Hotel accommodations at The Westin Galleria Houston are available for $249.00 a night with free parking, and booking details will be provided during the registration process.

We look forward to welcoming you to CCS 2027 and providing opportunities to learn from peers, engage with subject matter experts, and gain practical insights that support your organization's laboratory and technology goals.

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