Clinisys™ Customer Summit (CCS) 2027

Preliminary Agenda

Subject to change.

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Day 1 | Monday, April 12	**Time** (CT)	**Location**
Registration	5:00 PM - 7:00 PM	Galleria Foyer
Welcome Reception and Dinner	7:00 PM - 8:30 PM	Galleria I

Day 2 | Tuesday, April 13	**Time** (CT)	**Location**
Registration and Breakfast	8:00 AM - 9:00 AM	Galleria I
Clinisys™ Vision, Roadmap, and Strategy	9:00 AM - 10:15 AM	Galleria II, III
Refreshment Break	10:15 AM - 10:45 AM	Galleria Foyer
Fireside Chat and Customer Success Story	10:45 AM - 12:00 PM	Galleria II, III
Lunch	12:00 PM - 1:00 PM	Galleria I
Education Breakout Sessions I	1:00 PM - 1:50 PM	
• Clinisys™ Laboratory Solution (CLS) Roadmap		Tanglewood
• Stay Current, Supported, and Prepared: Planning for Upgrades, EOS, and Product Transitions		Sage
• Clinisys™ Laboratory Solution (CLS) Cloud Security: Strengthening Your Security Posture in a Changing Threat Landscape		Bellaire
• Simplifying Clinisys™ Laboratory Solution (CLS): Tools That Empower Customers		San Felipe
• Clinisys™ Laboratory Solution (CLS) Roadmap and Innovation Showcase		Post Oak
• What's New in Clinisys™ Orchard®: Innovation in Action		Westchester
Education Breakout Sessions II	2:00 PM - 2:50 PM	
• Planning the Move from Clinisys™ CoPathPlus® / PowerPath® to Clinisys™ Laboratory Solution (CLS): Conversion Readiness, Tooling, and Content Packs		Post Oak
• Optimizing Laboratory Workflow Management: A Deep Dive into Workflow and Work in Progress (WIP) Configuration		San Felipe
• The Customer Journey Through Upgrades: Lessons Learned and Best Practices		Tanglewood
• Clinisys™ Orchard Pathology Module and the Journey to Digital Pathology: A Customer Perspective		Westchester
• Scientific Data Management System (SDMS): Turning Laboratory Documents into Actionable Intelligence		Bellaire
• Smart Support: Getting More from Clinisys™ Support and ServiceNow		Sage
Refreshment Break	2:50 PM - 3:30 PM	Galleria Foyer
Education Breakout Sessions III	3:30 PM - 4:20 PM	
• The Automated Laboratory: Practical Approaches to Efficiency and Scalable Growth		Westchester
• Inside Clinisys™ Orchard®: Product Demonstration - Outreach and Shipping Features		San Felipe
• From Trusted Guidance to Trusted Intelligence: Advancing AI in Clinisys™ Laboratory Solution (CLS)		Bellaire

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Day 2 | **Tuesday, April 13** (cont.)	**Time** (CT)	**Location**
• From Clinisys™ SQ Lab to Clinisys™ Laboratory Solution (CLS): Planning a Successful Conversion Journey	3:30 PM - 4:20 PM	Post Oak
• Clinisys™ Laboratory Solution (CLS) Instrument Integration Overview and Troubleshooting CLS Instrument Interfaces		Tanglewood
• Moving to the Cloud: Modernizing Your Laboratory Environment for Greater Agility, Security, and Supportability		Sage
Education Breakout Sessions IV	4:30 PM - 5:20 PM	
• Clinisys™ Laboratory Solution (CLS) Innovation: Using No-Code Decision Engine		Bellaire
• Customer Go-Live Journey: Clinisys™ Laboratory Solution (CLS) for Genomics Market - Implementation Experience and Lessons Learned		Post Oak
• From Complexity to Control: A Customer's Journey to Building a High-Performing Point-of Care Testing (POCT) Program		Westchester
• Accessibility by Design: Creating Laboratory Software for Everyone		Sage
• Hands-On Clinisys™ Laboratory Solution (CLS) Workshop: Content and Workflow Exploration		San Felipe
• Accelerating Value with Preconfigured, Validation-Ready Solutions: The Storefront Vision		Tanglewood
Dinner	6:00 PM - 7:30 PM	Galleria I

Day 3 | **Wednesday, April 14**	**Time** (CT)	**Location**
Breakfast	8:00 AM - 9:00 AM	Galleria I
Advancing Laboratory Intelligence: The Clinisys™ AI Vision and Roadmap	9:00 AM - 9: 45 AM	Galleria II, III
Education Breakout Sessions I	10:00 AM - 10:50 AM	
• Clinisys™ Laboratory Solution (CLS) and AI: Equipment Agent Deep Dive		Bellaire
• Hands-On Clinisys™ Laboratory Solution (CLS) Workshop: Core Laboratory Workflows in Action		San Felipe
• From Clinisys™ Harvest® to Clinisys™ Orchard®: Planning a Successful Conversion Journey		Post Oak
• Converting from Clinisys™ Element LIMS® to Clinisys™ Laboratory Solution (CLS)		Tanglewood
• Modernizing Clinisys™ Laboratory Solution (CLS) with the Telerek Agent		Post Oak
• Newborn Screening Workflows for Public Health Laboratories		Sage
Education Breakout Sessions II	11:00 AM - 11:50 AM	
• Customer Go-Live Journey: Lessons Learned from Early Clinisys™ Laboratory Solution (CLS) Adoption		Post Oak
• Beyond Insights: The Future of Analytics AI		Bellaire
• Quality, Compliance, and Change Leading Labs Through Modernization Without Losing Control		Tanglewood
• Clinisys™ Atlas® Workflow Walkthrough: Patient Cross-Reference (PCR) and Instrument-Ready Barcodes (IRBC)		Sage
• Clinisys™ iMentor: Your Key to Training Your Staff		Westchester
• Inside Clinisys™ Orchard®: Point-of-Care Testing (POCT) Product Demonstration		San Felipe
Lunch	11:50 AM - 1:00 PM	Galleria I

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Day 3 | **Wednesday, April 14** (cont.)	**Time** (CT)	**Location**
Transforming Clinisys™ Laboratory Solution (CLS) Configuration with AI and No-Code Innovation	1:00 PM - 1:50 PM	Galleria II, III
Education Breakout Sessions III	2:00 PM - 2:50 PM	
• Clinisys™ iMentor: Leveraging Your Training Plan During Implementation		Post Oak
• Unlocking Value Today: What Upgrading to Clinisys™ Laboratory Solution (CLS) v25.4 Means for Your Laboratory		Bellaire
• Clinisys™ Harvest® to Clinisys™ Orchard®: Moving Forward with Confidence		Westchester
• Simplifying Validation: A Practical Framework for More Regulated Laboratories		Tanglewood
• Analytics AI Agent: A Hands-On Session		San Felipe
• Preparing for a Successful Clinisys™ CoPathPlus® Sybase-to-SQL Upgrade: Lessons Learned and Best Practices		Sage
Refreshment Break	2:50 PM - 3:20 PM	Galleria Foyer
Education Breakout Sessions IV	3:20 PM - 4:10 PM	
• The Agentic Laboratory: How AI Agents May Support Research, Analytics, and Laboratory Workflows		Bellaire
• Clinisys™ iMentor Essentials: Navigating the Platform for Training Success		San Felipe
• Innovation Lab: Clinisys™ Laboratory Solution (CLS) for Anatomic Pathology Market		Post Oak
• Clinisys™ Atlas® - Exploring New UI Navigation within v2025.2		Sage
• Clinisys™ Orchard Outreach Module Updates, Tips, and Tricks		Westchester
• The Future of Clinisys™ Gateway: Building the Laboratory Experience of Tomorrow		Tanglewood
Education Breakout Sessions V	4:10 PM - 5:00 PM	
• Handle with Care: Managing Sample Transportation in Clinisys™ Laboratory Solution (CLS)		Tanglewood
• From Configuration to Confidence: Recent Clinisys™ Laboratory Solution (CLS) Serviceability Innovations		Sage
• From Clinisys™ Harvest® to Clinisys™ Orchard®: Familiar Workflows, Enhanced Capabilities		Westchester
• Under the Hood: Advanced Clinisys™ Laboratory Solution (CLS) Administrator Techniques Every Power User Should Know		San Felipe
• Planning the Move from Clinisys™ SQ Lab to Clinisys™ Laboratory Solution (CLS): Conversion Readiness, Tooling, and Content Packs		Post Oak
• The Intelligent Laboratory: Bringing AI to Clinisys™ Laboratory Solution (CLS)		Bellaire
Closing Reflections: Turning Insights into Action	5:00 PM - 5:20 PM	Galleria II, III
Closing Dinner	6:00 PM - 7:30 PM	Galleria II, III

**Virtual viewing options will be available for select sessions. Additional details will be shared in the coming months.*

Follow us on LinkedIn for more updates as they become available.

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