

Clinisys Customer Summit

Date: April 7 - 9, 2025

Location: Omni Tempe Hotel at ASU

CCS 2025 FAQ

What is the Clinisys Customer Summit (CCS)?

The Summit is the evolution of the Sunquest User Group annual meeting, and the Horizon LIMS Technology Forum. The CCS is an opportunity to further communicate the Clinisys roadmap and vision, and to refine and expand the thought leadership and training that will help our partners enable healthier communities through the transformation of the modern laboratory.

Will the CCS be a hybrid format, or will the sessions be recorded?

The CCS will be held in person only, education sessions will not be recorded.

Why was Tempe, Arizona selected as the choice location for the CCS 2025?

Thank you to all of our customers who participated in the CCS 2023 post-event survey! Greater Phoenix was selected by Clinisys customers as the choice location for 2025. The conference hotel, the Omni Tempe Hotel at ASU is conveniently located within 5 miles from Phoenix Sky Harbor International Airport (PHX).

April also happens to be one of the best times of the year to visit Greater Phoenix. Average temperatures are high 86° / low 59° with approximately 1 day of rain in the month of April.

Why attend the CCS?

Through the consolidation of Clinisys, Sunquest, HORIZON, Apollo, and Promium we have expanded our global presence and expertise to enable healthier and safer communities. We will be sharing our vision and roadmap of the integrated, digital future along with thought provoking leadership presentations and training. The first 1.5 days will be of special interest to Laboratory leaders and executives, while the second half of the conference will be devoted to training sessions.

What is the cost to attend the 2025 CCS?

Early bird registration will open in September. Full conference early bird registration cost is \$1,000. Registration includes all sessions, and all meals (breakfast, lunch, dinner).

Attendees' hotel room is not included in registration. The CCS 2025 group rate at the Omni Hotel at ASU is \$269/night, plus a \$12 destination fee, and 14.07% tax. Daily parking is \$20 (less than 6 hours) and overnight parking is \$39/night.

Will I need to register or pay for additional meals or events surrounding the CCS?

All meals (breakfast, lunch, and dinner) will be included with registration. All activities and events are included with registration.

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Can I use iMentor credits to attend?

The CCS planning team will send a special communication to iMentor Customers with available flex credits in September. Expired iMentor flex credits will not roll over to the 2025 event.

When will a full list of tracks and session be available?

CCS registration opens in September, a limited agenda and an employer justification letter are currently posted on the event website. A full list of all accepted sessions will be posted to the website by December 1, once we have completed the speaker presentation submission review and finalized our selections. Attendees will be able to bookmark sessions when the rooms & times are posted two weeks prior to the event.

When will customers who submit an abstract know if their presentation was selected?

Notice will be sent to all submitters as to the status of their presentation by Friday, November 10. Submitters of accepted sessions will be sent instructions to register for the Clinisys Customer Summit at 40% off the event registration at the time the notice is sent.